Charter of the Information Technology Steering Committee

Bangkok Life Assurance Public Company Limited

1. Purpose

The charter of the Information Technology Steering Committee (IT Steering Committee) is drawn up to provide a framework for governance, promotion, and management of technology and digital innovation, to assist the IT Steering Committee in carrying out various tasks to achieve the objectives and/or goals set forth, ensuring that operations comply with information security standards, are consistent with the Company's policies, international standard guidelines, announcements from business regulatory agencies regarding IT project governance and management, and are in accordance with applicable laws.

2. Composition, Qualifications, Appointment and Term of Office

2.1 The IT Steering Committee is established by the Board with a minimum of 3 members who are appointed by the Board and/or individuals who possess knowledge, ability, experience and/or expertise in the field. The Board shall appoint one member as Chair of the Committee.

2.2 The Board and/or the IT Steering Committee shall appoint a member or an executive as a secretary of the Committee.

2.3 The members who are directors shall have the same term of office as their term on the Board. External experts shall have a 3-year term of office and may be re-elected after their term of office ends.

2.4 The members of the IT Steering Committee shall not possess any prohibited characteristics stated by the Life Insurance Act, Public Company Limited Act and other applicable laws. They shall also have the knowledge, the ability, the understanding about the business as well as the experience in digital technology and/or experience in various professional fields that are beneficial to the Company's operations. They shall have the ability to set directions and oversee that the use of digital technology be consistent with business strategies.

บริษัท กรุงเทพประกันชีวิต จำกัด (มหาชน) 1415 ถนนกรุงเทพ-นนทบุรี แขวงวงศ์สว่าง เขตบางซื่อ กรุงเทพฯ 10800
Bangkok Life Assurance Public Company Limited 1415 Krungthep - Nonthaburi Road, Wongsawang, Bang Sue, Bangkok 10800
Tel. 02-777-8000 Fax 02-777-8899 Call Center 02-777-8888 www.bangkoklife.com ISO 9001 Certified เลขประจำตัวผู้เสียภาษีอากร / ทะเบียนเลขที่ 0107550000238

3. Authority, Duties and Responsibilities

3.1 Oversee and endorse the direction, strategy, and plans for information technology and digital innovation to be in line with and support the Company's business strategy, with adequate flexibility to accommodate technological and business environment changes. Also oversee IT operations to be in accordance with Company policies, laws, and relevant regulatory standards.

3.2 Oversee the allocation and management of IT resources, including ensuring adequate resource allocation for business operations and having contingency measures when resources cannot be allocated as planned.

3.3 Oversee the establishment of security policies and risk management related to IT threats and cyber threats. The Committee shall review and filter policies before submitting them to the Board for approval, approve related practice frameworks, oversee proper implementation, and establish that a review of policies, frameworks, and related standards be conducted at least once annually or when significant changes occur.

3.4 Oversee the establishment of project management frameworks and project governance structures to ensure appropriate IT project management in accordance with practice frameworks, including risk and impact assessment, project prioritization, and approval of significant projects that impact strategic operations or pose significant business risks, or projects implementing new technologies with business risks, to ensure projects are executed according to plan and are in line with business strategy.

3.5 Oversee the establishment of policies and practice frameworks for IT security, and ensure effective IT security processes that comply with international standards for Information Security Management Systems (ISO/IEC 27001: ISMS).

3.6 Acknowledge summary overviews of IT risk management and cyber risks that may impact the Company's IT and digital innovation plans, to stay aware of risks and manage them to acceptable levels.

3.7 The Committee shall acknowledge key issues and provide recommendations or opinions on the following matters:

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- IT audit findings that may impact the Company's IT management and corrective actions to close audit issues
- Reports of significant IT incidents and cyber threats affecting the Company, incident remediation, and reporting to business regulators or authorities as required by law within specified timeframes and criteria

3.8 Endorse and promote that IT staff have suitable tools to carry out their duties, stay up to date with the fast-changing technology and emerging cyber threats to support successful use of IT and digital innovation, as well as to promote learning about IT and digital innovation for executives and employees for effective application in their work.

3.9 The IT Steering Committee has the authority to appoint a sub-committee and/or a working group and/or any individual to perform any tasks which are beneficial for their duties and are within the scope of the Committee's authority.

3.10 The IT Steering Committee shall convene at least 4 times per year and present IT and digital innovation operating results to the Board at least once annually or when significant events occur.

4. Meetings

To constitute a quorum, at least three in four of the appointed members shall be present at the meeting. Each member is entitled to one vote, and if the number of votes is equal, the Chairperson shall have a casting vote.

5. Performance Evaluation

All members of the IT Steering Committee must conduct an annual performance evaluation to review the performance, the problems and obstacles as well as implementing suggestions for continuous improvement and development.

This charter of the IT Steering Committee was approved by the 5/2026 board of director's meeting on May 13, 2026.

(signed)

(Dr. Siri Garnjarerndee)

Chairman of the Board

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